



## Your Sky Statement

### Sky Customer Service

Call us on **03442 411 010**

Or visit **www.sky.com/support**

MISS Parastoo Hemmatgoshay Monfared  
6 EASTHOLM  
LONDON  
NW116LR

**Account number:** 622017572505

**Statement date:** 21 January 2015

**Payment due date:** 04 Feb

**Payment due:** **£33.47**

## Understanding your bill

 Any changes you have made to your account will be reflected in this bill

### Offer ending

04 Dec - 09 Feb: Your Viewing Subscription Discounted

### This is your final bill for Sky TV because you have removed it from your subscription

You may receive a credit on your bill for the services you have removed (as you pay your subscription a month in advance).

### Product changes

09 Feb: removed Family with Movies

09 Feb: removed HD Basic

09 Feb: removed Sky+ Subscription

We'll only charge you for the days you use a service or subscription. If you cancel a service that we charge for in advance, you may see credits on your bill, refunding advance payments that would have covered the service or subscription you cancelled.

## Bill details

### Sky TV

	Billing Period	Charges
Sky+ Subscription	04 Feb - 09 Feb	FREE
Family with Movies	04 Feb - 09 Feb	£10.61
Viewing Subscription Discounted	04 Feb - 09 Feb	- £3.54

**Sky TV total: £7.07**

### Sky Broadband

	Billing Period	Charges
Sky Broadband Unlimited	04 Feb - 03 Mar	£7.50

Broadband Subscription Discounted	04 Feb - 03 Mar	- £7.50
Sky WiFi	04 Feb - 03 Mar	FREE

**Sky Broadband total: £0.00**

**Sky Talk**

	Billing Period	Charges
Sky Talk Line Rental	04 Feb - 03 Mar	£16.40
Sky Talk Anytime International	04 Feb - 03 Mar	£10.00
Caller Display	04 Feb - 03 Mar	FREE

**Call Charges**

International Calls (25 calls)		FREE
Local Calls (13 calls)		FREE
National Calls (2 calls)		FREE

**Sky Talk total: £26.40**

**Payment due on 04 Feb**

**£33.47**

We've requested payment from your bank

04 Feb

- £33.47

**Account balance**

**£0.00**

## Itemised call charges

Date/Time	Area	Number	Type	Duration	Cost
18 Jan 20:21	Germany	004922129428216	International	00:07:24	£0.000
18 Jan 19:48	Germany	004922129428216	International	00:26:22	£0.000
18 Jan 19:44	Germany	004922129428216	International	00:02:16	£0.000
15 Jan 19:08	London	02084553739	Local	00:08:59	£0.000
11 Jan 19:59	London	02084553739	Local	00:05:15	£0.000
11 Jan 19:58	London	02084553739	Local	00:00:05	£0.000
11 Jan 19:57	London	02084553739	Local	00:00:04	£0.000
11 Jan 19:56	London	02084553739	Local	00:01:10	£0.000
11 Jan 10:33	London	02084553739	Local	00:01:20	£0.000
11 Jan 10:30	London	02084553739	Local	00:02:06	£0.000
10 Jan 22:46	London	02084553739	Local	00:00:04	£0.000
10 Jan 22:45	London	02084553739	Local	00:00:04	£0.000
10 Jan 22:44	London	02084553739	Local	00:00:10	£0.000
10 Jan 21:57	London	02084553739	Local	00:09:59	£0.000
10 Jan 21:24	London	02084553739	Local	00:32:31	£0.000
10 Jan 20:16	London	02084553739	Local	00:30:47	£0.000
08 Jan 20:36	Germany	004922129428216	International	00:37:07	£0.000
06 Jan 22:11	Germany	004922129428216	International	00:49:04	£0.000
05 Jan 20:25	Germany	004922129428216	International	00:36:47	£0.000
05 Jan 19:31	Germany	004922129428216	International	00:53:56	£0.000
04 Jan 20:59	Germany	004922129428216	International	00:16:16	£0.000
04 Jan 20:00	London	02084553739	National	00:15:27	£0.000
04 Jan 19:14	Germany	004922129428216	International	00:35:54	£0.000
03 Jan 18:34	Germany	004922129428216	International	00:40:25	£0.000
01 Jan 09:35	Germany	004922129428216	International	00:33:55	£0.000
01 Jan 08:41	Germany	004922129428216	International	00:52:14	£0.000
31 Dec 18:50	Germany	004922129428216	International	00:40:46	£0.000
30 Dec 21:09	London	02084553739	National	00:10:05	£0.000
28 Dec 19:05	Germany	004922129428216	International	00:30:23	£0.000
28 Dec 00:55	USA	0012093836782	International	00:00:05	£0.000
28 Dec 00:53	USA	0012093836782	International	00:00:33	£0.000
27 Dec 20:08	Germany	004922129428216	International	00:38:17	£0.000
26 Dec 20:11	Germany	004922129428216	International	00:16:56	£0.000
26 Dec 19:34	Germany	004922129428216	International	00:36:19	£0.000
25 Dec 11:28	Germany	004922129428216	International	00:29:51	£0.000
24 Dec 21:42	Germany	004922129428216	International	00:33:13	£0.000
24 Dec 21:08	Germany	004922129428216	International	00:32:01	£0.000
21 Dec 21:03	Germany	004922129428216	International	00:18:39	£0.000
21 Dec 11:19	Germany	00492215001647	International	00:03:53	£0.000
21 Dec 08:58	Germany	004922129428216	International	00:23:32	£0.000

**Call charges total**

**£0.00**